



[Home](#) [Contact Us](#) [Register](#) [Logon](#)

Information

[Home](#)
[Conditions of Use](#)
[System Access Requirements](#)
[Additional Information](#)
[Provider User Guide](#)
[Manage Student Transfers Guide](#)
[Reporting Quick Reference Guide](#)
[CRICOS Administrator Guide](#)
[Procedures Required Guide](#)
[Record Keeping Guide](#)
[News](#)
[TPS Annual Levy Declaration](#)

Student visa refusals where no health examination provided and no response received from the applicant - 18/04/2024

The Department of Home Affairs has observed an increase in the number of student visa applications being refused for not meeting the health requirement, after not providing evidence of having completed a health examination.

Where a student visa applicant is required to undertake a health examination, a health request letter is auto-generated when the application is lodged, and gives the applicant **28 days** to complete their health examination.

Applicants are instructed in the request letter to contact the Department within the prescribed timeframe if they require additional time.

If the applicant has not completed their health examination within the prescribed 28 day period and:

- has not made contact with the Department regarding the health examination; and
- there is no evidence of (or attempts to make) a future health examination booking; and
- there is no evidence of a health examination in progress or pending;

then a decision may be made on the information held. The Department is not required to send the applicant a further request for information.

This approach supports efficient student visa processing and applies to applications lodged both in Australia and outside Australia.

Providers are requested to remind their students, including those already in Australia and seeking a further visa, of the need to monitor and respond to requests from the Department of Home Affairs promptly.

For more information on meeting the health requirements refer to: [Health \(homeaffairs.gov.au\)](https://www.health.gov.au).

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